

Thank you for attending the "Be in the Know with DRO" webinar on September 23, 2026. Please see a summary of key questions asked during the session.

Theme 1 — Specialist participation & sending referrals

How many specialists are connected with Ocean? If they are not connected, can I send a referral through the platform?

You can see all the clinics that are live with Ocean on the Ocean Healthmap: <https://oceanhealthmap.ca>.

To receive referrals via Ocean, a clinic must be onboarded to the platform. If you or your colleagues are interested, please fill out an intake form: <https://dro.phsa.ca/get-started>.

Theme 2 — EMR integrations

Will this be integrated into all major EMRs? If not, how do the referrals populate into the patient's chart within the EMR?

Ocean is currently integrated with several EMRs in BC, including Accuro, Med Access and Oscar PRO. Integrations with other EMRs are in the works for Plexia, MOIS, Oscar Juno and Profile. We are prioritizing integration work based on the BC ecosystem to support a connected system for referrals.

Additionally, work is underway to integrate with BC CIS systems: Cerner and Meditech. You can find more information here: <https://dro.phsa.ca/about-dro/emr-integrations>.

Are there plans for MYLE (MEDFAR)?

We have a relationship with MEDFAR because of the current work happening with Plexia. MYLE is on our radar, but there is no timeline at this time.

*BC Shared Health Services acknowledges the territories of First Nations around BC and is grateful to carry out our work on these lands.
We acknowledge the rights, interests, priorities and concerns of all Indigenous Peoples – First Nations, Métis, and Inuit –
respecting and acknowledging their distinct cultures, histories, rights, laws and governments.*