

# Send an eReferral using Med Access

This guide walks you through the steps to send an eReferral in Med Access using Ocean integration.

## Step 1: Access the patient chart

1. Log in to your Med Access EMR account.
2. Click the **Search** icon.

PROVINCIAL HEALTH SERVICES AUTHORITY Amitoz Brar For: Brar, Amitoz

Logout Profile

Amitoz Daysheet Multi View Search My Tasks My Bills

**EMR Messenger**

- Med Access New Templates available for BC – March 2025
- Med Access New Templates available for BC – February 2025
- Med Access New Templates available for BC – January 2025

**Appointments Mon Mar 17, 2025 - Amitoz Brar**

Date: 17-Mar-2025 [AM/PM] Days: 1 Provider or Resource: Brar, Amitoz


March 2025						
Su	Mo	Tu	We	Th	Fr	Sa
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

April 2025						
Su	Mo	Tu	We	Th	Fr	Sa
	1	2	3	4	5	
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

Time	Patient	Primary # Chart #	Type	Concern Resource
10:30				
10:45				
11:00				
11:15				
11:30				
11:45				
12:00				
12:15				
12:30				
12:45				
01:00				
01:15				
01:30				
01:45				


**Daily Availability**

3. Search for the patient and click their name to open their chart.

**Basic Patient Search** 

Last:  First:  Chart #:

Phone #:  DOB:  Status:

Name	Ins#	DOB	Ch
 Patel, Priya	8577-889-768	13-Aug-97	F

**Ms Priya Patel**  
27 years 13-Aug-1997 Female  
Cellular Phone: (604) 889-8898 Ins#: 8577-889-768

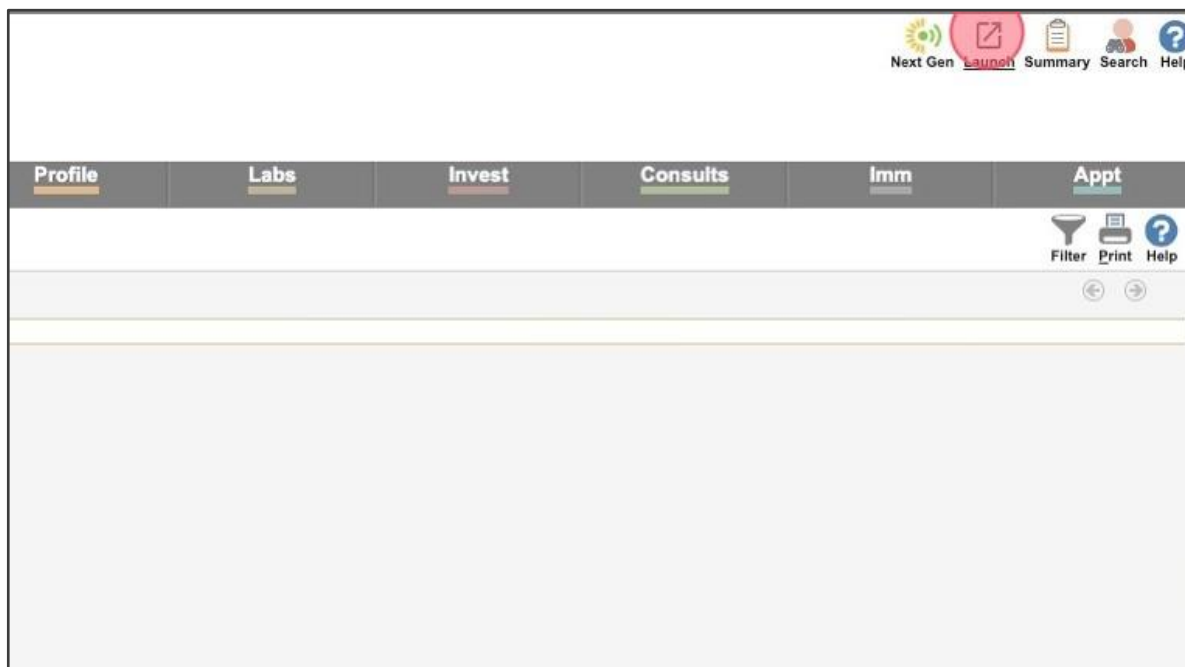
**Last Appt Date**  
11-Mar-2025

**Patient Names**  
Ms Priya Patel (Legal)

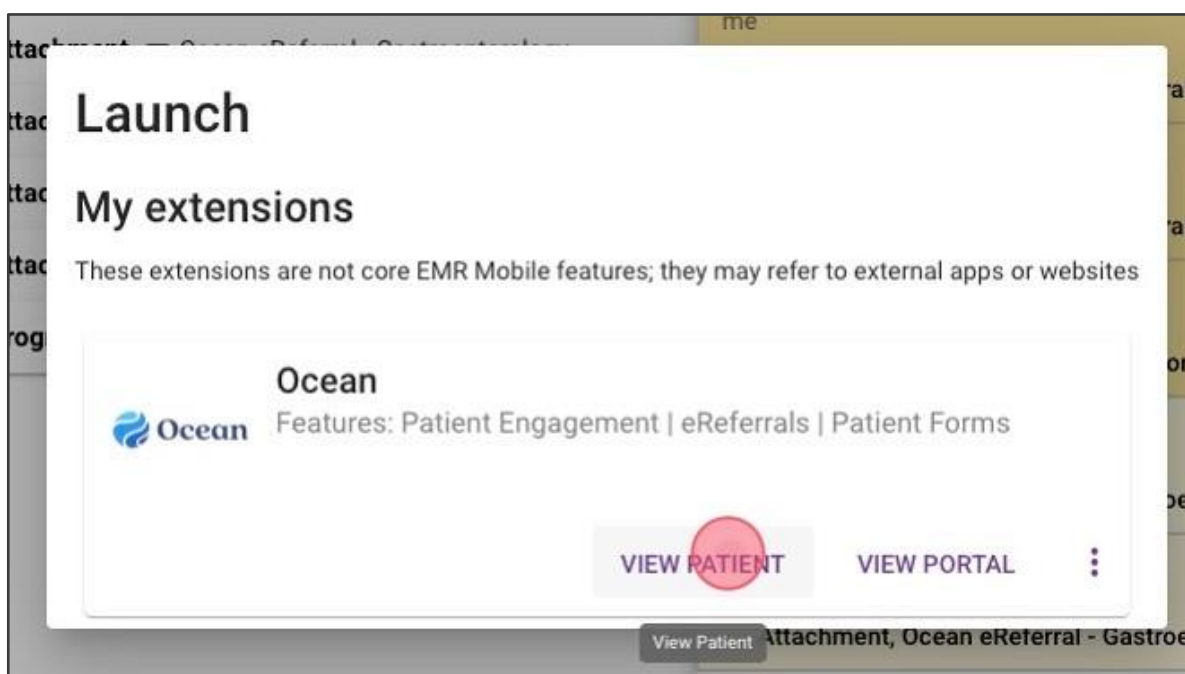
**Address & Phone**  
209 Burnaby St  
Vancouver, BC V3L 4V8  
Personal Cellular Phone: 1 (604) 889-8898  
Home Phone: 1 (604) 889-8898  
Home Email: amitoz.brar1@phsa.ca

## Step 2: Launch Ocean from the EMR

1. In the patient's chart, click the **Launch** icon in the top right to open EMR Extensions.

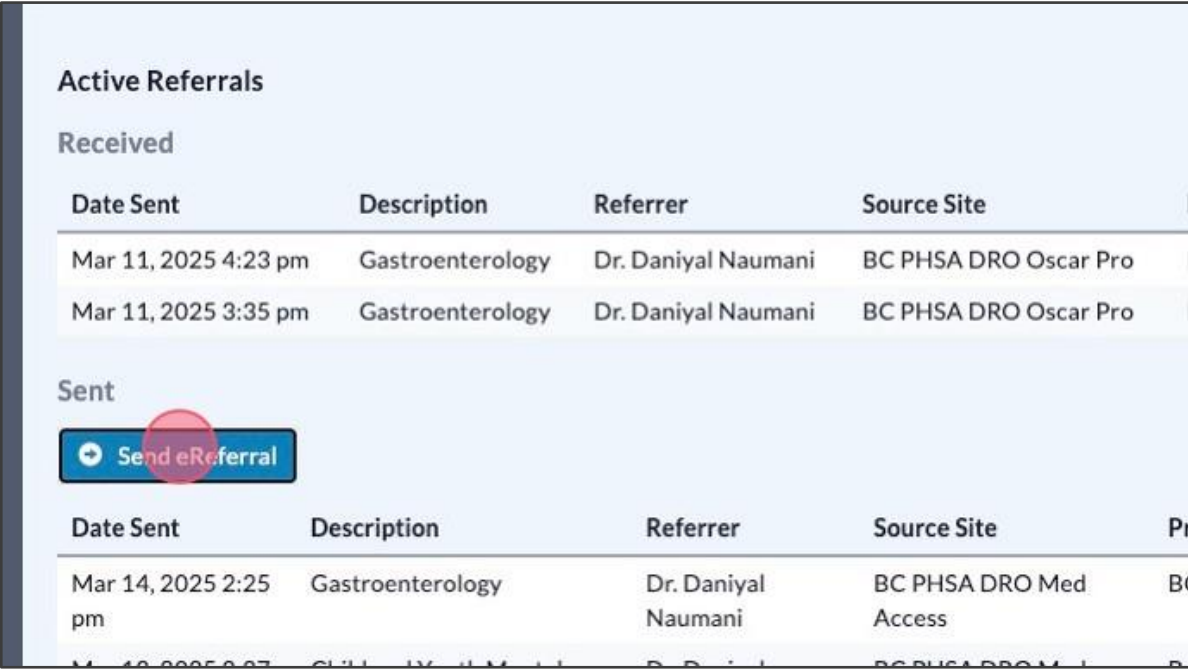


2. Find the **Ocean** extension and click **View Patient** to open the Ocean summary.



### Step 3: Start the eReferral

1. In Ocean, click **Send eReferral** to open the Healthmap.



Active Referrals				
Received				
Date Sent	Description	Referrer	Source Site	
Mar 11, 2025 4:23 pm	Gastroenterology	Dr. Daniyal Naumani	BC PHSA DRO Oscar Pro	
Mar 11, 2025 3:35 pm	Gastroenterology	Dr. Daniyal Naumani	BC PHSA DRO Oscar Pro	

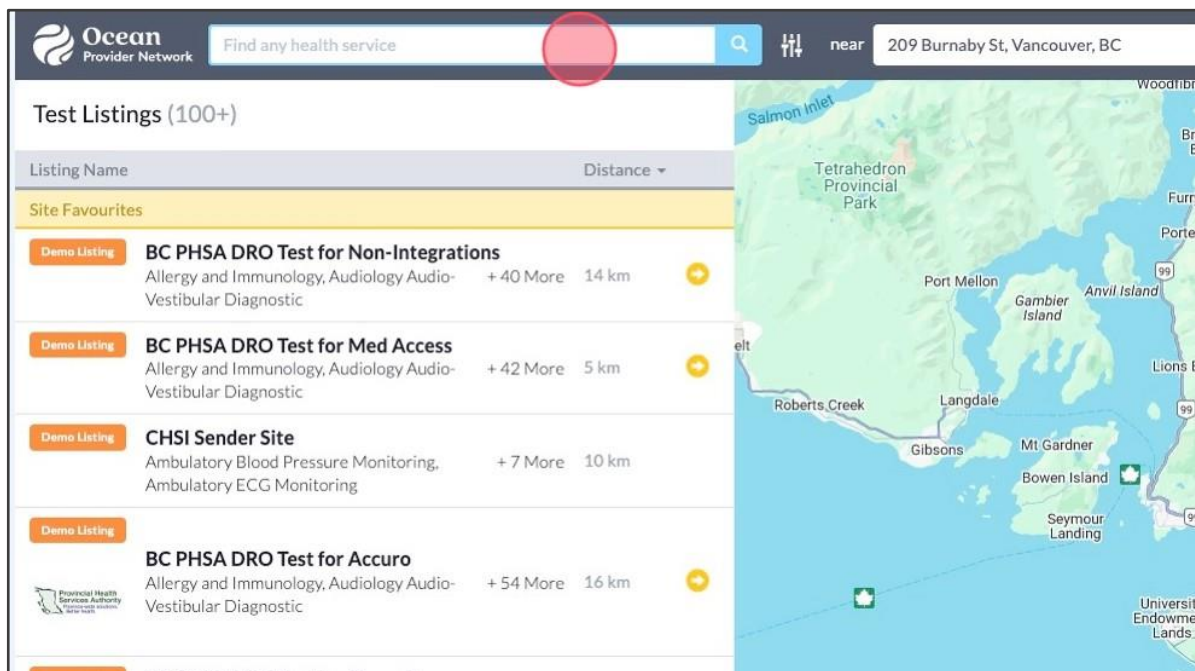
  

Sent				
Date Sent	Description	Referrer	Source Site	Pri
Mar 14, 2025 2:25 pm	Gastroenterology	Dr. Daniyal Naumani	BC PHSA DRO Med Access	Bo

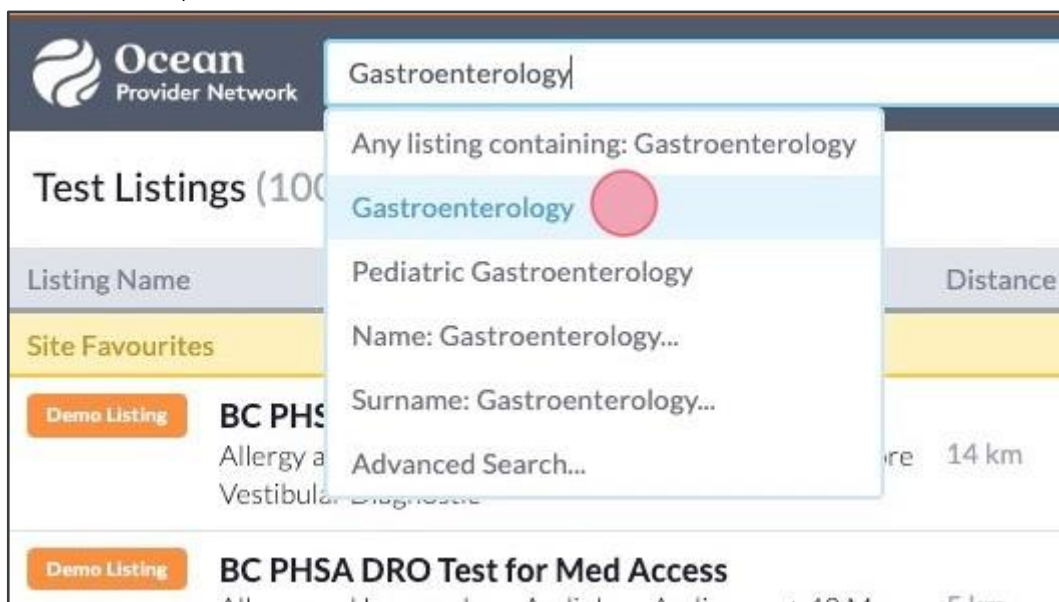
2. In the Healthmap, use the **Find any health service** field to search by clinic, physician, or service name.

## Provincial Digital Health and Information Services

Partnering with the BC health sector, providers and citizens



3. Enter a search parameter

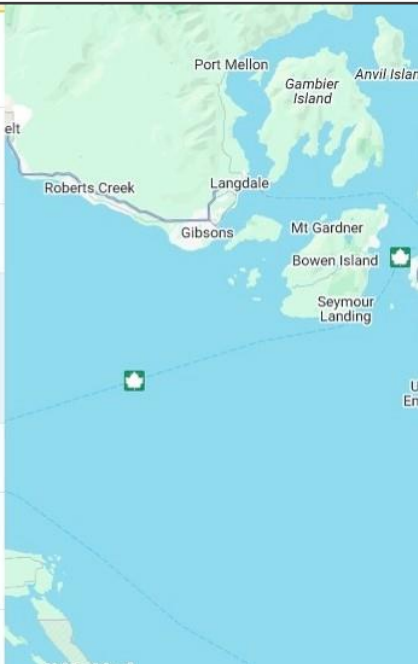


4. Choose a directory listing from the left sidebar.

## Provincial Digital Health and Information Services

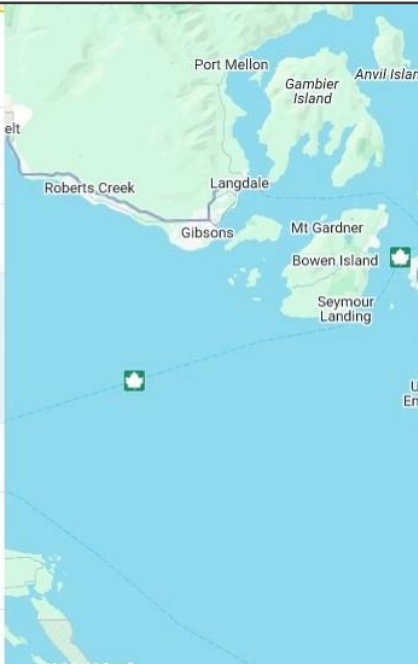
Partnering with the BC health sector, providers and citizens

Demo Listing	<b>BC PHSA DRO Test for Non-Integrations</b> Gastroenterology	14 km	➔
Demo Listing	<b>BC PHSA DRO Test for Med Access</b> Gastroenterology	5 km	➔
Demo Listing	<b>CHSI Sender Site</b> Gastroenterology	10 km	
Demo Listing	<b>BC PHSA DRO Test for Accuro</b> Gastroenterology	6-8 Weeks 16 km	➔
Demo Listing	<b>BC PHSA DRO Test for Oscar Pro</b> Gastroenterology	10 km	➔
Demo Listing	<b>Dr. B Test Clinic</b> Gastroenterology	4 km	➔
Demo Listing	<b>BC PHSA DRO Test for Telus CHR</b> Gastroenterology	10 km	➔



5. Scroll and select the appropriate service.

Demo Listing	<b>BC PHSA DRO Test for Non-Integrations</b> Gastroenterology	14 km	➔
Demo Listing	<b>BC PHSA DRO Test for Med Access</b> Gastroenterology	5 km	➔
Demo Listing	<b>CHSI Sender Site</b> Gastroenterology	10 km	
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Demo Listing	<b>BC PHSA DRO Test for Oscar Pro</b> Gastroenterology	10 km	➔
Demo Listing	<b>Dr. B Test Clinic</b> Gastroenterology	4 km	➔
Demo Listing	<b>BC PHSA DRO Test for Telus CHR</b> Gastroenterology	10 km	➔





- Click **Send eReferral** again to proceed.

The screenshot shows the 'Gastroenterology' section of the eReferral system. At the top, there are tabs for 'Audiology Cochlear Implant', 'Audiology Tinnitus', and 'Gastroenterology'. Below these is a 'Show 51 More' button. The 'Gastroenterology' section is highlighted with a green bar and a star, indicating it is 'Accepting eReferrals'. Below this, there is a 'Self-Reported' section with wait times: 'Wait Time 1' is '6-8 Weeks' and 'Wait Time 2' is '4-6 Weeks'. Below that is a 'Calculated' section with 'Wait Time 1' and 'Wait Time 2' both marked as 'Unspecified'. There is a link to 'https://www.specialistlink.ca/' and a language selection for 'English'. At the bottom, there are two buttons: 'Send Ocean eConsult' and 'Send eReferral', with the latter being highlighted by a red circle.

### Step 4: Complete and send the referral

- Fill out the referral form (\*mandatory fields are marked with an asterisk).

The screenshot shows the 'Gastroenterology Referral' form. The 'Name and Pronouns' section has a 'Name Used' field and 'Pronouns Used' buttons for 'He/Him', 'She/Her', 'They/Them', and 'Other (Specify)'. The 'Referral Information' section has 'Referral Priority' with buttons for 'Routine' (highlighted with a red circle), 'Urgent', and 'Emergent'; 'Refer To' with buttons for 'First Available Appointment' and 'Specific Specialist'; and 'Referral Type' with buttons for 'New Referral', 'Prior Visit to Gastroenterologist / Endoscopist', and 'Other (Specify)'. The 'Reason for Referral' section has a 'Select all that apply' instruction and a 'Symptom Evaluation' section with checkboxes for 'Abdominal Pain', 'Constipation', and 'Diarrhea More Than 14 Days'.

- (Optional) Click Save for Later if you'd like to complete the referral within 30 days.

## Provincial Digital Health and Information Services

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• Diagnostic Imaging  
• Previous Gastroscopy / Colonoscopy Reports  
• Prior Gastroenterology Consult Notes

☐ Personal Health Information that is medically relevant has not been disclosed at the request of the patient.

+ Add Attachments...

Referrer's Information: Dr. Daniyal Naumani (dropdown), Default (dropdown)

Site Name: BC PHSA DRO Med Access      Phone: 647-640-7222  
Address: 3644 Maguire Street      Fax: 647-640-7222  
City: Windsor      Billing #: 12345  
Province:      Professional ID: 1234  
Postal Code: N9E 4V5      Signed: Dr. Daniyal Naumani  
Role: Family Physician

Copy of referral and status updates to: search directory...

Cancel Save for Later Send TEST eReferral

3. Click **Send eReferral**.
4. Confirm patient consent for email updates.
5. Confirm your clinical information.
6. Review and confirm the eReferral submission. A copy of the referral summary will be imported into the EMR as an **Active Task**.

### TIP:

- Follow this [link to a related guide from Ocean](#) for more information